



COMPUTER TROUBLESHOOTERS



Global NEWS July 2005

*“Local service,
global strength”*

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*“Thousands of businesses
around the world depend on
Computer Troubleshooters”*

Access Your Computer – From Anywhere!

Did you know you could use your home PC from just about any location in the world? How about accessing your office PC from home? Or being able to connect to your office network?

Imagine going to work on Friday and not finishing your day's work, then flying half way round the world and finishing off the day's activities by connecting to your own desktop PC.

In the not so distance past this type of connectivity either required a great number of modem lines (one for the person in the company who wanted to connect) or high cost leased lines that were only capable of connecting to predefined points.

This kind of technology is no longer out of your reach. You can set up long distance network connections without the hassle and slow speed of a dial-up connection or the high cost limited location leased lines of the past. Using your broadband (cable, DSL, satellite) connection at home or any internet connection you can use a remote control application or service and/or a Virtual Private Network (VPN).

A VPN will allow you to securely create a network via the internet, allowing you to access data or PCs that are connected to the VPN. In short, it allows you to access your file servers, shared files and shared printers just like you were at the office or home. For example, an architect



could not possibly carry a plotter to the client site, however could take a laptop. The architect and client could make changes to the drawings. When complete; connecting to the client's internet, the architect could have the new changes printed on the plotter back at the office through the established VPN connection.

Remote control applications and services have been around for years. While on the move you can connect to your home or office as if you were actually there, even taking control of your office PC keyboard and mouse, using your own applications and seeing your own data. No more worrying about transferring data, or e-mailing vast files back to your office. You can even check that the staff are doing their work, the accounts look right and the invoices are paid.

Of course you will be worried about security. If you can access your PC can anyone else? Well there are many security protocols that look after your connection and keep it "private". Contact your local Computer Troubleshooters office and they will gladly discuss the business benefits, security and ease of setting up a VPN. This technology is now viable for the small or home business and can be extremely cost effective to set up. Best of all you do not need to be a technical guru to use and maintain your connection; you may even use it to allow you to take that well-earned vacation!



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